

DIAMOND STATE HEALTH PLAN PLUS (DSHP PLUS)

WHAT

A mandatory managed Long-Term Care program that integrates Nursing Facility (NF) Services and Home and Community Based Services (HCBS) for the elderly and adults with physical disabilities into the existing managed care delivery system. This plan will have two Managed Care Organizations to serve participants. Participants will be able to choose either Delaware Physicians Care Incorporated or UnitedHealthcare Community Plan.

WHO

The following populations are affected by this change:

- Nursing Facility Residents
- Existing Elderly and Disabled Waiver Participants
- AIDS waiver participants
- Money Follows the Person (MFP)
- Community Full Duals including the Medicaid for Workers With Disabilities (MWD)

WHY

This Program will provide improved access to HCBS. It will improve coordination of care, transitions in care and supports to maintain/improve health status. Another goal of the program is to serve consumers in cost-effective settings that meet their needs and to give recipients more choices and a greater voice.

WHEN

- **November 2011** - Notice from the Division of Medicaid & Medical Assistance, including a phone number to the Health Benefits Manager, notifying recipients of the change. The Health Benefits Manager will assist clients and answer questions through the transition process to the Diamond State Health Plan Plus
- **December 2011** – Enrollment/MCO pre-assignment letter and Enrollment packet
- **January 1st-February 15th 2012** – open enrollment for DSHP Plus. If a client fails to select a Managed Care Organization, one will be assigned.
- **February 2012** - following the enrollment period, recipients will receive a notice confirming their managed care organization enrollment.
- **February 15th-March 31st 2012** - If a client wishes to change Managed Care Organizations, they will have an opportunity during this period.
- **April 1, 2012** - Services through the Diamond State Health Plan Plus begins.

Please refer questions to the Health Benefits Managers
1-800-996-9969

DSHP PLUS SERVICES AND BENEFIT PACKAGE

SERVICES

From April 1-June 30 clients will receive the same services as established by their current care plans.

- It is important to know both organizations will provide the same services to clients.
- It is expected that both Organizations will be contracting with many of the same providers clients currently use.
- Services may require prior approval and be subject to limits.

The full duals and MWD will only receive the DSHP core benefits until they receive a nursing facility level of care. Nursing facility and HCBS groups will receive the core benefits in addition to the enhanced.

DSHP Core Benefits (no level of care)

- Acute Care Services
- In-Patient Hospitalization
- Outpatient Visits
- Behavioral Health
- Limited Case Management
- Limited Durable Medical
- 30 day Institutional Care

DSHP-Plus Enhanced Benefits (level of care)

- Case Management Services
- Nursing Facility Care
- Assisted Living Care
- Personal Care Services
- Respite Care
- Day Habilitation
- Cognitive Services
- Consumer Directed Attendant Care
- Specialized Durable Medical Equipment
- Transition Services
- Adult Day Services
- Personal Emergency Response
- Nutrition Supplements for the AIDS population *only
- One meal per day
- Home Modifications

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