



## Prior Authorization News!

Delaware Physicians Care has **reduced the volume of services which require prior authorization**. Prior authorization requirements are now specified by individual current procedural terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS) codes. We are confident that this change will help make prior authorization requirements clearer and easier to understand.

Prior to submitting the authorization request, providers should first determine if a prior authorization is required for the service. This is done using our **Prior Authorization Requirement Search Tool**. Searches may be performed by individual CPT/HCPCS code or by the CPT/HCPCS group designator. Up to six CPT/HCPCS codes can be searched at one time.

We encourage you to access our **Prior Authorization Requirement Search Tool** to help you research CPT and HCPCS codes that require prior authorization.

The Prior Authorization Requirement Search Tool allows providers to:

- Search prior authorization requirements by individual or multiple CPT/HCPCS codes simultaneously;
- Review prior authorization requirements by specific procedures or service groups;
- Receive immediate, detailed Yes/No information regarding prior authorization requirements; and
- Ensure staff works from the most up-to-date information available on current prior authorization requirements.

The Prior Authorization Requirement Search Tool **can only** be accessed via our web based secure provider portal. By registering for the secure web portal, not only will you have access to the search tool, but also to the most current plan information, forms and resources.

Are you currently registered with the secure web portal to submit to review eligibility and submit authorization requests online?

- **If yes**, feel free to log in to the secure web portal to start using our new tool.
- **If no**, we'd be happy to provide you with assistance to get you registered immediately. Just contact Provider Relations at 1-800-287-9860 to register.

If you have forgotten your username or password, or for any questions about the new tool, contact Provider Relations at 1-800-287-9860.